1 **Q. Please provide a breakdown of the use of personal computers at Newfoundland**
2 **Power according to job classification by listing the classification, the number of**
3 **positions in the classification and the computers used to work in that classification.**
4
5 A. Table 1 on page 2 of 3 provides a breakdown of dedicated personal computer
6 assignments at Newfoundland Power according to job classification. The number of
7 positions in each job classification represents both regular and temporary employees as of
8 November 11th, 2002.

1

Table 1 Dedicated Personal Computer Assignments as of November 11, 2002		
Classification	**Number of Positions**	**Dedicated Computers**
Inside Workers:		
Executive/Manager	15	15
Director/Supervisory [1]	64	65
Non-Supervisory/Professional [1]	112	115
Support	22	22
Clerical	99	92
Craft Inside (e.g. Property/Utility Person; Jr. Control Rm. Operator)	31	8
Co-op Student	8	8
Total Inside Workers	***351***	***325***
Outside Workers:		
Collector	9	9
Communication Technician	3	3
District Representative / District Representative Assistant	20	0
District Supervisor	3	3
Driver Groundsperson	1	0
General Foreperson	11	10
Line Inspector	3	3
Lineperson	134	0
Maintenanceperson	52	0
Mechanic	2	1
Meter Reader	43	0
Meterperson	7	7
Power Plant Operator	2	0
Power Plant Operations Coordinator	1	1
Supervisor, Equipment & Maintenance	1	1
Technician	39	39
Craft Outside	4	0
Total Outside Workers	***335***	***77***
Total	**686**	**402**

2
3 [1] Certain System Control Centre personnel are assigned 2 P.C.s; one for access to the Company's internal network
4 and one for access to the SCADA network. These two networks are kept separate for security purposes to protect
5 the Company's internal network against external intrusion.

1   Table 2 provides a breakdown of both dedicated and non-dedicated Personal Computers.
2
3

Table 2 Dedicated and Non-dedicated Personal Computers (PCs)		
PC Use	**Number**	**Explanation**
Inside Workers	325	325 dedicated PCs for inside workers
Outside Workers	77	77 dedicated PCs for outside workers.
Total Dedicated PCs	***402***	
Shared PCs	125	More than one employee shares a PC (e.g. Linepersons, Cashiers, Maintenance Workers)
Application PCs	44	These PCs support a specific function (e.g. building security, disaster recovery, server monitoring)
Spare	10	PCs in inventory to replace computers needing repair
Training	11	PCs in permanent training facilities
Testing	10	PCs dedicated to technical testing
Total Non-Dedicated PCs	***200***	
Total PCs	**602**	